# **COMPANY PROFILE**





#### **Vision of CLS:**

To be a differentiated company whose target is to promote the sustainable growth of export levels and sustain the increasing internationalization of our customers by building stable and long-lasting partnerships based on common goals.

#### **Core Values of CLS:**

Through the company's internal organization and use of appropriate technology, respecting the requirements of the client, CLS aims to ensure continuous improvement and increasing efficiency in the provision of services to our customers.

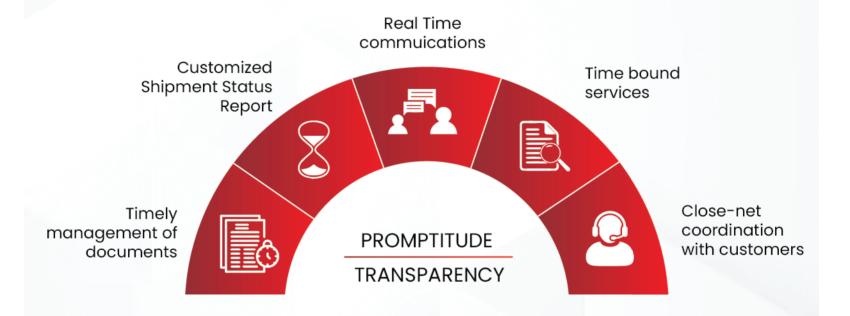
CLS pays special attention to its employees by engaging in their training, and creation of conditions for Quality to be understood as a strategic vector. Establishing business partnerships with various suppliers oriented to the challenges of the future and aimed at customer satisfaction.

### **CLS Service Quality Policy:**

CLS is committed to meeting all requirements and continually improving our Management System. We ensure well-maintained facilities, professional and respectful customer service, and compliance with legal and regulatory standards.



We promote staff development to foster a positive work environment, aiming for full customer satisfaction through exceptional service. CLS adapts to societal trends to improve services and strives to lead the market. Our policy is regularly reviewed, communicated, and kept up to date for all stakeholders.



# **OUR SERVICES**

- SEA FREIGHT
- AIR FREIGHT
- SEA-AIR FREIGHT
- AIR-SEA FREIGHT
- ROAD-AIR SERVICES
- TRANSPORTATION SERVICES

- WAREHOUSING FACILITY
- PROJECT CARGO
- CUSTOMS CLEARANCE
- CROSS BORDER SERVICES
- Door to Door Delivery service

### A One Stop Solution:



#### **OUR TARGETS**

Our endeavor is to set new standards in providing cost effective one window services. We emphasize on safe & timely deliveries thereby exceeding our customers' expectations, while protecting their confidentiality, integrity and availability of Information.

We undertake our business on principles of mutual trust, fairness and integrity. This in turn shall be achieved by:

Adopting the right technology
Building apt competencies in people
Addressing service deviations through
continual
process monitoring and improvement
Effective customer relationships
Establishing, implementing and maintaining
using international back office

### **APROACH WE FOLLOW:**



infrastructure offices in dhaka and Chattogram



Adequate Manpower



Technology Employing Pec & Deplying Tech Tools To Public Services, Thus Ensuring On Time Decision Making And Delivery



## **Sectors and Commodities Served**







Ready Made Garments (RMG) Medicine & Chemicals

Spare Parts



Yarn and Fabric



Lifestyle Item



Leather Goods



Household & Furniture



Glass and Ceramics



**RAW Materials** 

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